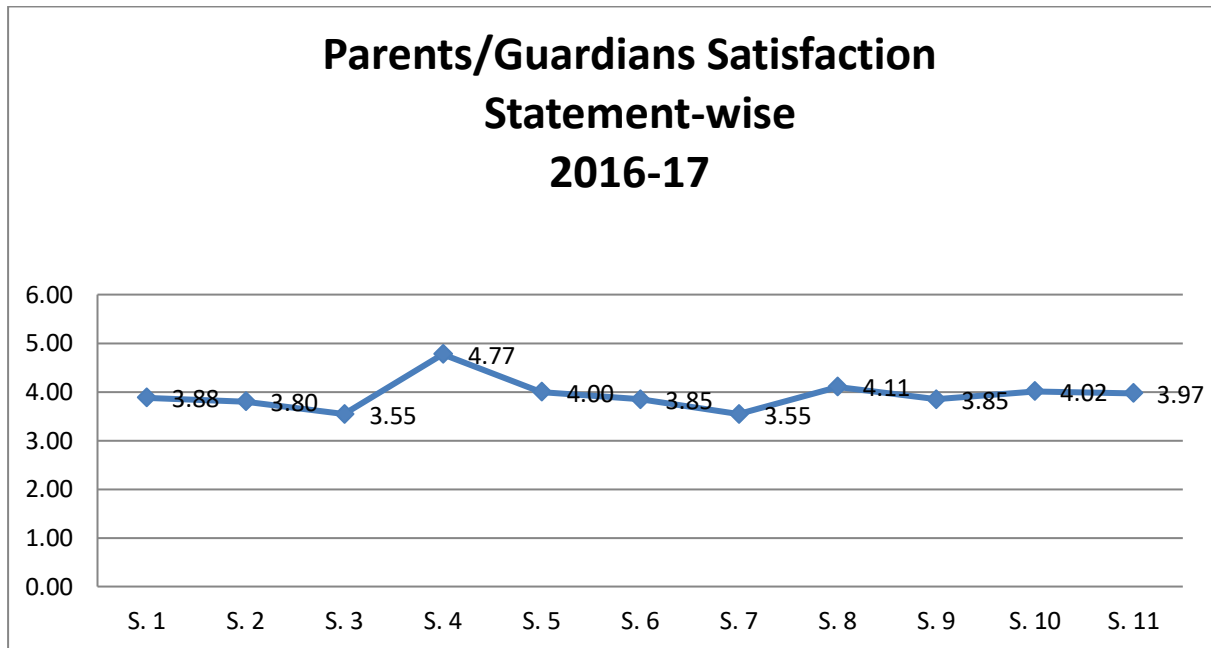# FEEDBACK ANALYSIS 2016-17

Students Feedback

Students' feedback plays a crucial role in determining the achievements of the college with regard to student satisfaction as well as in assessing various issues faced by students during their time period. During the year 2016-17, feedback was obtained from 67 students and the same is analyzed. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Very Good (3≤M.S.≥4), Good (2≤M.S. ≥3), Satisfactory (1.5≤M.S.≥2) and Unsatisfactory (M.S.<1.5). The analyzed data is portrayed with the help of graph below:

Students Feedback Statement-wise 2016-17
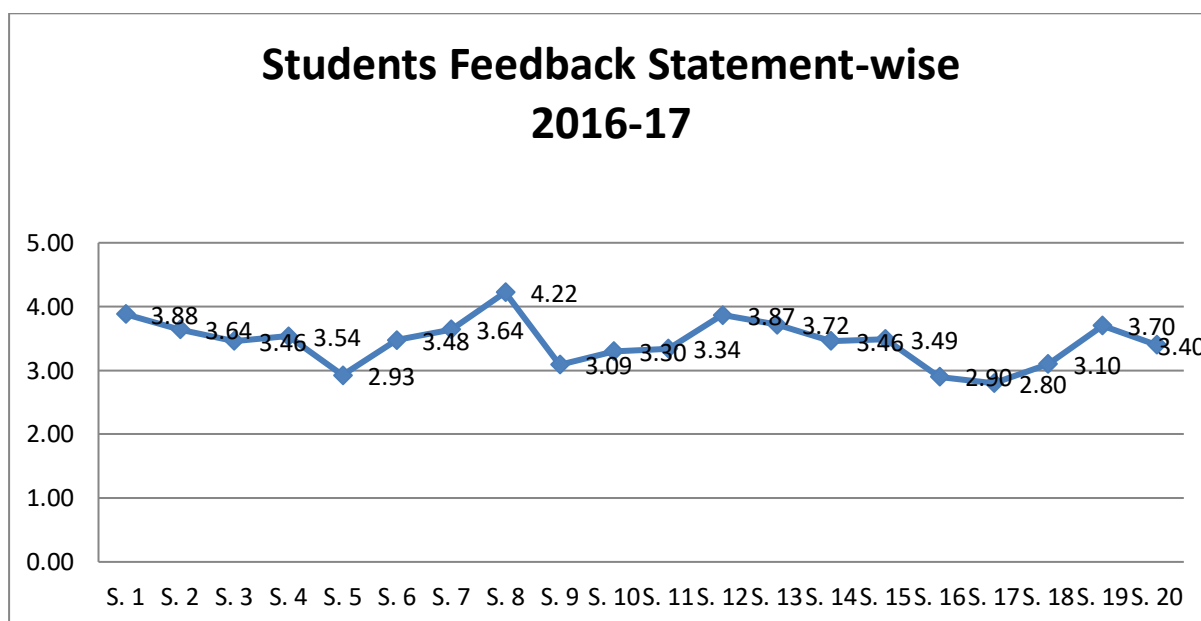
The above graph shows the students feedback related to various aspects of teachers and syllabus in terms of mean scores of various statements. It displays that the mean scores of S.17 (related to infrastructure of ground/courts), S.16 (related to coaching and training for respective sports) and S.5 (related to use of audio-visual aids) are lower i.e. 2.80, 2.90 and 2.93 respectively as compared to rest of the statements and shows the low level of satisfaction, whereas mean scores of S. 8, S. 1, S. 12, S. 13, S. 19, S. 2, S. 7 and S. 4 are above 3.50 shows the high level of satisfaction and with the rest of the statements students are moderately satisfied.
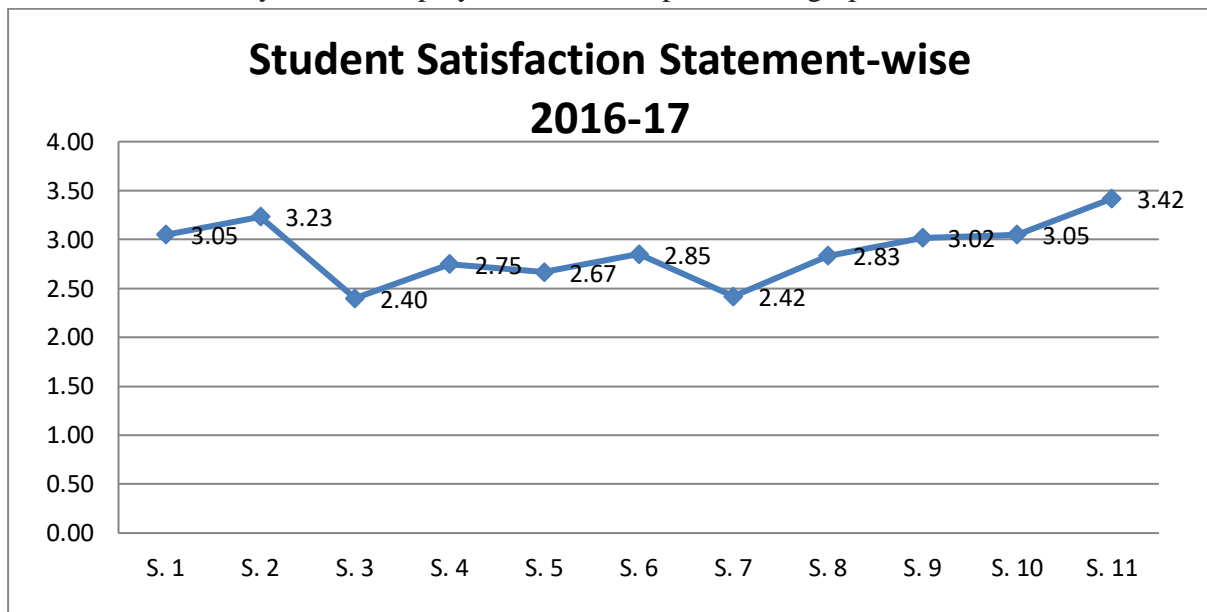
Parents/Guardians Feedback

Parents/Guardians Feedback is as important as students' feedback for the college. For the year 2016-17, feedback from 49 Parents/Guardians was received. The responses of Parents/Guardians were taken on a five-point likert scale i.e. 1 to 5 where, 1 represents Not Satisfied, 2 represents Slightly Satisfied, 3 represents Moderately Satisfied, 4 represents Very Satisfied and 5 represents Extremely Satisfied. The obtained feedback was analyzed and presented in the form of graph.

Parents/Guardians Satisfaction Statement-wise 2016-17

Statement	Mean Score
S. 1	3.88
S. 2	3.80
S. 3	3.55
S. 4	4.77
S. 5	4.00
S. 6	3.85
S. 7	3.55
S. 8	4.11
S. 9	3.85
S. 10	4.02
S. 11	3.97

The above graph displays the mean scores of Parents/Guardians satisfaction toward various aspects related to the college. It shows that the mean score of S.5 (related to cultural activities) is highest i.e. 4.02 depicts the high level of parents satisfaction, whereas the mean score of S.3 (related to Cafeteria facility) is lowest i.e. 3.47 depicts the low level of satisfaction. Beside these statements, parents are moderately satisfied with the facilities provided by the college.

Students Satisfaction Survey Analysis

Student satisfaction survey was conducted by the college in order to identify the students' satisfaction level regarding various aspects in terms of statements embodied in the survey form and got responses from 60 students during the year 2016-17. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Very Good ($3 \leq M.S. \geq 4$), Good ($2 \leq M.S. \geq 3$), Satisfactory ($1.5 \leq M.S. \geq 2$) and Unsatisfactory (M.S.<1.5). The responses so obtained are analyzed and displayed with the help of below graph.

Student Satisfaction Statement-wise 2016-17

Statement	Mean Score
S. 1	3.05
S. 2	3.23
S. 3	2.40
S. 4	2.75
S. 5	2.67
S. 6	2.85
S. 7	2.42
S. 8	2.83
S. 9	3.02
S. 10	3.05
S. 11	3.42

The above graph exhibits the mean scores of various parameters related to students' satisfaction. It can be examined from the graph that the mean score of S.11 (related to cultural activities) is highest i.e. 3.42 depicting the high level of satisfaction, whereas the mean scores of S.3 (related to teaching with new smart boards in language lab) and S.7 (related to Cafeteria/Tuck shop) are lower i.e. 2.40 and 2.42 respectively as compared to rest of the statements and hence, shows the low level of satisfaction, whereas students are moderately satisfied with the remaining statements.